Quality Assurance and Accountability Division (QAAD)

Quality Assurance and Accountability Division Director (MD)
Christina Serrano

HR Specialist (MO)
Jennifer Jeffries

HR Specialist (MO)
Theresa Shearer

HR Specialist (MD)
Vacant
Executive Resources Division (ERD)

Executive Resources Division Director (MD)
James Triem

HR Specialist (MD)
Vacant

HR Specialist (MD)
Shelley Moeller

HR Specialist (MD)
Angelina Provoteaux

HR Specialist (MD)
Maria Gonzalez

HR Specialist (MD)
Shonell Todd
Workforce Relations Division (WRD)

- **Work Life Branch Chief (MD)**
  - Stephanie Jones

- **Workforce Relations Division Director (MD)**
  - Renee Desrosiers

- **Employee/Labor Relations Branch Chief (MD)**
  - Cheryl Duffner

  - **HR Specialist (MD)**
    - Gregory Hooker

  - **HR Specialist (MD)**
    - Ken Brown

  - **HR Specialist (MO)**
    - Connie Buche
Workforce Relations Division (WRD)

- **Work Life Branch Chief** (MD)
  - Stephanie Jones

  - **Admin Mgmt Specialist (MO)**
    - Dee Dee Beltz

  - **Admin Mgmt Specialist (MO)**
    - Carol Martin

  - **Admin Mgmt Specialist (MO)**
    - Debbie Ferrara

  - **Admin Mgmt Asst (MO)**
    - Donna Arnett

  - **Admin Mgmt Specialist (MD)**
    - Rosa Sorrell

  - **HR Specialist (MD)**
    - Jennifer Heyob

  - **Admin Mgmt Specialist (MD)**
    - Jeanette Toledo-McGurty

  - **WVP&RPM (MD)**
    - Kelley Bonner

  - **WVP&RPC (MD)**
    - Vacant