

**NOAA/ WFMO/COUNSELING SERVICES DIVISION/RETIREMENT COUNSELING AND BENEFITS BRANCH
EFFECTIVE 06/27/2018**

Branch Supervisor Supervises: All Benefits Assistants and Specialists	Sharon Harrell Sharon.C.Harrell@noaa.gov Silver Spring, MD
Client	Benefits Specialist
SES	Primary - Sharon Harrell; Sharon.C.Harrell@noaa.gov ; (301) 628-1874 Alternate - Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501
UNSEC – ALL (Ofcs of UNSEC/Deputy UNSEC, FCM, OED, OGC, OIA, OLA, PCA) PPI Office of Acquisitions and Grants (AGO) Office of Chief Administrative Officer (CAO) Office of Chief Financial Officer (CFO) Office of Chief Information Officer (CIO) Workforce Management Office (WFMO)	Primary - Tanise Waiters; Tanise.Waiters@noaa.gov ; (301) 628-1805 Alternate - Lori Osborn; Lori.Osborn@noaa.gov ; (303) 497-6524
NWS – NCEP; Eastern Region	Primary - Donna Sartain; Donna.Sartain@noaa.gov ; (301) 628-1804 Alternate - Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501
NWS – Headquarters; Alaska Region	Primary - Yolanda Pacheco; Yolanda.Pacheco@noaa.gov ; (303) 497-7383 Alternate - Debi Kaiser; Deborah.L.Kaiser@noaa.gov ; (206) 526-6058
NWS – Western Region; Pacific Island	Primary - Debi Kaiser; Deborah.L.Kaiser@noaa.gov ; (206) 526-6058 Alternate - Yolanda Pacheco; Yolanda.Pacheco@noaa.gov ; (303) 497-7383
NWS – Central Region; Southern Region	Primary – Lori Osborn; Lori.Osborn@noaa.gov ; (303) 497-6524 Alternate - Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501
NESDIS	Primary - Donna Sartain; Donna.Sartain@noaa.gov ; (301) 628-1804 Alternate - Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501
NMFS- SE Region and SE Fisheries Science Center	Primary – Tanise Waiters; Tanise.Waiters@noaa.gov ; (301) 713-6363 Alternate - Lori Osborn; Lori.Osborn@noaa.gov ; (303) 497-6524
NMFS – Office of Law Enforcement; Headquarters; Greater Atlantic; SW Fisheries Science Center	Primary - Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501 Alternate - Donna Sartain; Donna.Sartain@noaa.gov ; 301-628-1804
NMFS – NW Fisheries Science Center, West Coast Region, Pacific Island Region, Pacific Island Fisheries Science Center, Alaska Region, AK Fisheries Science Center	Primary - Debi Kaiser; Deborah.L.Kaiser@noaa.gov ; (206) 526-6058 Alternate - Yolanda Pacheco; Yolanda.Pacheco@noaa.gov ; (303) 497-7383

**NOAA/ WFMO/COUNSELING SERVICES DIVISION/RETIREMENT COUNSELING AND BENEFITS BRANCH
EFFECTIVE 06/27/2018**

NMFS – NE Fisheries Science Center	Primary - Donna Sartain; Donna.Sartain@noaa.gov; (301) 628-1804 Alternate- Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501
ITA	Primary - Tanise Waiters; Tanise.Waiter@noaa.gov; (301) 628-1805 Alternate - Jay Nemnich; Jay.A.Nemnich@noaa.gov ; (785) 274-9501
NOS	Primary - Yolanda Pacheco; Yolanda.Pacheco@noaa.gov; (303) 497-7383 Alternate - Debi Kaiser; Deborah.L.Kaiser@noaa.gov ; (206) 526-6058
OAR	Primary –Lori Osborn; Lori.Osborn@noaa.gov; (303) 497-6524 Alternate – Tanise Waiters; Tanise.Waiters@noaa.gov ; 301-628-1805
OMAO	Primary - Jay Nemnich; Jay.A.Nemnich@noaa.gov; (785) 274-9501 Alternate - Donna Sartain; Donna.Sartain@noaa.gov ; 301-628-1804

CONTACT INFORMATION

Silver Spring, MD: DOC/NOAA/WFMO/CSD/RC&BB, SOU4402, Room 12434, 1305 East West Highway, Silver Spring, MD 20910 Fax: (301) 713-1979	Kansas City, MO: DOC/NOAA/WFMO/CSD/RC&BB Room 1713, 601 E. 12 th Street Kansas City, MO 64106 Fax: (816) 426-3040
Boulder, CO: DOC/NOAA/ WFMO/CSD/RC&BB MC22B, 325 Broadway Boulder, CO 80305 Fax: (303) 497-7529	Seattle, WA: DOC/NOAA/WFMO/CSD/RC&BB 7600 Sand Point Way NE Bldg 1 Seattle WA 98115 Fax: (206) 529-2758
Wfmo.Retirements@noaa.gov - Retirement Questions, Estimates and Cases; Death in Service Cases.	Pay and Benefits Administration and Processing Submit Pay and Benefits Issues to: DOC Enterprise Services Center Portal website - https://EnterpriseServices.service-now.com/ES/ 1.888.316.2285 EnterpriseServicesHR@doc.gov